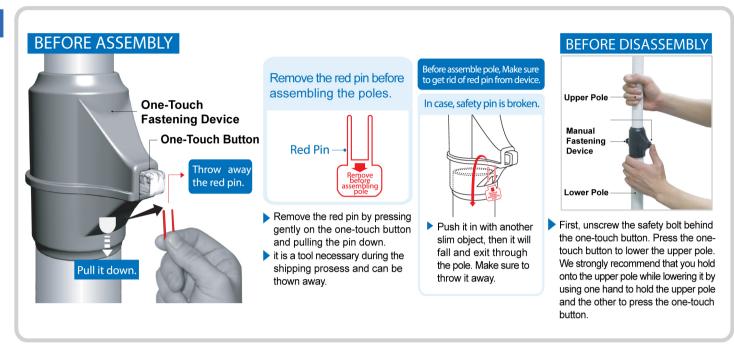
Installation Tip / Troubleshooting

1

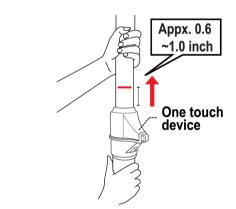


2

Pull the upper pole slightly upward until the ceiling mount touches the ceiling. Mark it with a pencil as shown in Figure 1. Ceiling Ceiling Mount Upper pole



Push the upper pole to the ceiling as hard as you can. Make to have a gap about 15-25mm(0.6~1 inch) between marked line and the One-Touch device.



•If the marked line is too low or is not visible, pull the upper pole against the ceiling firmly to check if it is assembled properly.

► Installation Tip for PrinceHanger(Vertical Pole(s))

Lower pole

- 1. Pull the upper pole slightly upward until the ceiling mount touches the ceiling.
- 2. Mark it with a pencil as shown in [Figure 1].
- 3. Push the upper pole to the ceiling as hard as you can. Make sure to have a gap about 0.6~1 inch (15~25mm) between the markd line and the One-Touch Device. [Figure 2]
- * if the marked line is too low or is not visible, pull the upper pole against the celilng firmly to check if it is assembled properly.
- ★After installation of the vertical pole, please make sure to fasten the safety bolt.
- ${\rightarrow} Video: https://princehanger.com/troubleshooting/$

Installation Tip / Troubleshooting

3



- if your item has adjustable Hanger Rod(s)
- ★ Hanger Rod (Horizontal bar) SHOULD NOT be extended to more than "66.5" inches for your safety

4

- *** Limited Lifetime Warranty**
- O https://princehanger.com/request-warranty/
- ▷ Broken part that has been damaged under normal use will be covered by Princehanger.
- Damage due to improper installation, neglect, ot misuse is not covered.
- > The replacement part will be shipped at customer's expense.
- proof of purchase & The photo of the broken part will be required.(Order Number or Product name & name of purchaser)
- ▷ The warranty is non-transferable.(Only the first buyer has the right to a warranty)



- For Troubleshooting, please visit our website
- https://princehanger.com/troubleshooting/
- Please contact us directly before you call the place of purchase
 (Amazon/Ebay/Walmart) for prompt customer support.
 - ★ Email: princehanger@gmail.com / info@princehanger.com
 - ★ Call: 847-769-6693